

PARTICIPATION IN THE **GRUNDFOS HOT WATER REWARD PROMOTION**

1. The Promoter in Australia is Grundfos Pumps Pty Ltd, 515 South Road, Regency Park, South Australia, Australia, 5010, ABN 90 007 920 765 (hereinafter 'Grundfos').
2. These GRUNDFOS HOT WATER REWARD PROMOTION Terms & Conditions (hereinafter 'T&C') supersede any pre-existing GRUNDFOS HOT WATER REWARD PROMOTION stipulations (hereinafter the 'HOT WATER REWARD promotion').
3. The promotion is only open to buyers of Grundfos products located within Australia, who purchased an eligible Grundfos product from a Tradelink store located in Australia.
4. Eligible products to participate in all elements of this HOT WATER REWARD promotion are: All models of GRUNDFOS UPN, UPS, UPSN, ALPHA2, ALPHA2N pumps available for purchase in Australia, (hereinafter the 'eligible products').
5. The HOT WATER REWARD promotion commences at 00.01am AEST 1 April 2025 and closes at 11.59pm AEST 31 May 2025 (hereinafter the 'HOT WATER REWARD promotion period').
6. The HOT WATER REWARD will be paid in the form of a \$50 AUD PREZEE Smart eGift Card for each valid GRUNDFOS UPN, UPS, UPSN pump, and in the form of a \$150 AUD PREZZEE Smart eGift Card for each valid GRUNDFOS ALPHA2, ALPHA2N pump, purchased during the HOT WATER REWARD promotion period. A valid HOT WATER REWARD Claim form, with a unique proof of purchase uploaded, must have been completed for each pump being claimed.
7. To claim a HOT WATER REWARD, you must have purchased an eligible product from Tradelink Store within Australia within the promotional period.
8. To claim a HOT WATER REWARD you must have completed an online HOT WATER REWARD Registration form and provided a proof of purchase which includes the model of pump purchased and the place of purchase. Your name, email address and mobile phone number will be collected for the purposes of sending the \$50 or \$150 Prezsee Smart eGift Card via email.

By submitting a registration each participant confirms that they have been duly informed and agreed that: (1) Grundfos will collect, store, and use entrants' personal information to assist Grundfos in improving goods and services; and (2) Grundfos might contact entrants in the future with special offers via any medium including email, mail and commercial electronic messages. By entering the promotion, entrants agree that their personal information may be used in the manner described above. Grundfos Privacy Policy is available at <https://www.grundfos.com/au/legal/privacy>

9. HOT WATER REWARD only in the form of PREZZEE Smart eGift cards will be distributed at the completion of each month of the HOT WATER REWARD promotion period. Grundfos is not responsible for delays or non-delivery of your gift card due to incorrect address or incorrect contact details provided at the time of registration.
10. HOT WATER REWARD claims made on purchases outside of promotion period will not be eligible for the PREZZEE Smart eGift Card.
11. All registrations to claim for the HOT WATER REWARD promotion must be submitted by close of business on 31 May 2025.
12. Grundfos is not responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to entrant's or any other person's mobile handset or computer

related to, or resulting from, participation in this promotion or the downloading of any materials related to this promotion.

13. Grundfos will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of Grundfos.
14. HOT WATER REWARD registrations will be deemed to be accepted at the time of receipt and not at the time of transmission. Any form of automated entry using the Internet or any other device or software is invalid.
15. Rewards are non-transferable or exchangeable and cannot be taken as cash.
16. Grundfos shall not be liable for any tax implications that may arise as a result of accepting any reward under these T&C. Independent financial and taxation advice should be sought by any person participating in the promotion.
17. Grundfos cannot be held accountable for any delays resulting in cards being received or reloaded slower than the above-specified timeframes.
18. In the event that HOT WATER REWARD becomes unavailable due to circumstances beyond Grundfos' control, Grundfos reserves the right to provide an alternative reward of the same value as the original reward, subject to any applicable laws or directions made under applicable legislation.
19. Grundfos reserves the right to verify the validity of entries and to disqualify any entrant who tampers with the entry process or who registers a sale that is not in accordance with these T&C. Multiple registrations of the same purchase will not be accepted. Incorrect, incomplete or incomprehensible registrations will be deemed invalid. No responsibility will be taken for lost, late or misdirected registrations.
20. The laws of South Australia govern this promotion.