

**Tradelink RedBalloon Plumber Promotion Terms & Conditions ("Conditions of Entry")**

<b>Schedule</b>							
<b>Promotion:</b>	Tradelink RedBalloon Promotion						
<b>Promoter:</b>	GWA Group Limited ABN 68 009 659 385, 100 Mount St, North Sydney, NSW 2060, Australia. Ph: 131 416  For any enquiries regarding this Promotion, please contact the Promoter via GWAPrivacy@gwagroup.com.au or 131 416						
<b>Promotional Period:</b>	<b>Start time/date:</b> 07:00 am AEST on 18/05/26 <b>End time/date:</b> 11:59 pm AEST on 30/06/26						
<b>Eligible entrants:</b>	Entry is only open to Australian residents who hold a current Tradelink Trade Account. Entrants under the age of 18 must have parent or legal guardian approval to enter.						
<b>How to Enter:</b>	To enter the Promotion, the entrant must spend at least \$500 (excluding GST) on any Caroma, Stylus, Clark, Dorf, Methven or Flexispray product(s) (" <b>Participating Products</b> ") in any number of transactions from any Tradelink store (" <b>Participating Venues</b> ") during the Promotional Period. The purchase must be made through the entrant's Tradelink Trade Account in order to qualify for entry.  Entry(ies) will be automatically recorded on purchase.						
<b>Entries permitted:</b>	Maximum 5 entries permitted per person in total – entrants will receive the corresponding number of entries based on the total amount spent on Participating Products within the Promotional Period (regardless of the number of transactions). <ul style="list-style-type: none"> <li>• \$500 - \$999.99 = 1 entry</li> <li>• \$1,000 - \$1,499.99 = 3 entries</li> <li>• \$1,500 or more = 5 entries</li> </ul> <p>The entrant is eligible to win a maximum of one (1) prize. This prize limit does not apply to SA residents.</p>						
<b>Winner Determination:</b>	<u>Draws:</u> <ul style="list-style-type: none"> <li>• Entries will be divided into the following State/Territory groups: North QLD; South QLD/Northern NSW; Brisbane/Sunshine Coast QLD; Northern NSW; South/West NSW &amp; ACT; Sydney NSW; North/West VIC; Eastern VIC; Melbourne VIC &amp; TAS; SA; WA &amp; NT (each a 'Group').</li> <li>• All draws will take place at Plexus, Level 9, 628 Bourke Street, Melbourne VIC 3000, Australia at 12:00 pm AEST on 08/07/26 using computerised random selection.</li> <li>• The first two (2) valid entries drawn from each Group will be the winners of the prizes specified below.</li> <li>• The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.</li> <li>• If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.</li> </ul>						
<b>Total Prize Pool per Group:</b>	AUD\$6,000.00						
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Prize Description</th> <th style="width: 25%;">Number of this prize</th> <th style="width: 25%;">Value (per prize)</th> </tr> </thead> <tbody> <tr> <td>The prize is a \$3,000 RedBalloon voucher</td> <td>22 (2 per Group)</td> <td>AUD\$3,000.00</td> </tr> </tbody> </table>		Prize Description	Number of this prize	Value (per prize)	The prize is a \$3,000 RedBalloon voucher	22 (2 per Group)	AUD\$3,000.00
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<b>Further Prize Details:</b>	RedBalloon Vouchers <ul style="list-style-type: none"> <li>• Any ancillary costs associated with redeeming the voucher are not included. Any unused balance of the voucher will not be awarded as cash. Redemption of the voucher is subject to any terms and conditions of the issuer including those specified with the voucher.</li> <li>• For the sake of clarity, if the winner selects a dangerous activity when redeeming the Prize, the winner must possess appropriate levels of fitness, health, skill, balance, dexterity and other</li> </ul>						

	<p>personal characteristics so as to be able to safely redeem the RedBalloon Vouchers (“the Experience”). The winner must immediately withdraw from the Experience if there is a chance they do not satisfy any such required levels of fitness, health, skill, balance, dexterity or other personal characteristics (as disclosed to them). The Promoter may require the winner to submit information relating to their fitness, health, skill, balance, dexterity or other personal characteristics to take part in the Experience. Acceptance of the winner and/or following receipt of this information in no way: (a) constitutes a representation or assurance that they are suited to undertake the Experience; or (b) relieves them of the obligation to assess the requirements of the Experience and to withdraw if there is any doubt regarding their suitability to participate in the Experience.</p>
<b>Winner notification:</b>	<p>The winners will be contacted via phone and in writing and published at <a href="https://www.caroma.com/au/terms-conditions/">https://www.caroma.com/au/terms-conditions/</a> by 15/07/26.</p>
<b>Unclaimed Prizes:</b>	<p>Prize(s) must be claimed by 12:00 pm AEST on 10/08/26. In the event of any unclaimed prize(s), an unclaimed prize draw will take place at the same time and place as the original draw on 11/08/26. The winner(s) of the unclaimed prize draw will be contacted via phone and in writing and published at <a href="https://www.caroma.com/au/terms-conditions/">https://www.caroma.com/au/terms-conditions</a> by 18/08/26. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.</p> <p>If there are no prize winner(s) or winner(s) for this Promotion cannot be found, this information will be published at <a href="https://www.caroma.com/au/terms-conditions/">https://www.caroma.com/au/terms-conditions/</a>.</p>

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("**Promotional Period**"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of the Participating Venues, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter’s distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "**Immediate family member**" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. If a prize is won by a person under the age of 18, the prize may be awarded to the winner's parent or guardian and where applicable to the prize a nominated parent/guardian must accompany any person under 18 years of age.
6. All reasonable attempts will be made to contact each winner.
7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize.
8. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
9. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
10. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.
11. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.

12. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
13. Entrants' personal information will be collected by the Promoter directly or through the Promoter's agents or contractors. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. This may include disclosures to organisations outside Australia including in places such as the Philippines. The Promoter may also disclose entrants' personal information to the State and Territory lottery departments as required under the relevant lottery legislation. By entering, entrants consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see <https://www.gwagroup.com.au/privacy-policy>) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.
14. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
15. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of a prize, if the Promoter determines in its absolute discretion, that a winner is not in the physical or mental condition necessary to be able to safely participate in or accept the prize.
16. It is a condition of accepting the prize that a winner (or their parent or legal guardian if under the age of 18) may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
17. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
18. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
19. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
20. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered.
21. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
22. The Promoter and its associated agencies and companies, including but not limited to RedBalloon, will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage,

personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).

23. The winner(s) will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
24. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
25. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
26. Authorised under: SA Permit No. T26/714 and ACT Permit No. TP 26/00931